

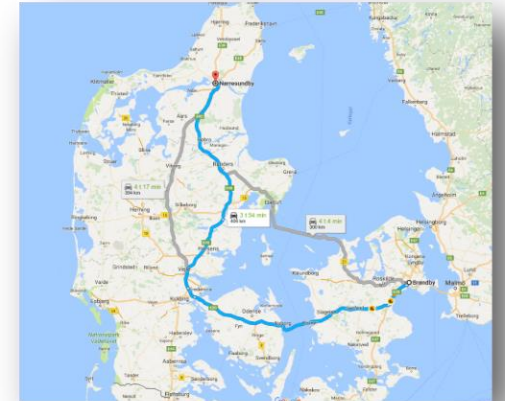
# NORDIC COMPUTER

## DATACENTER SERVICES



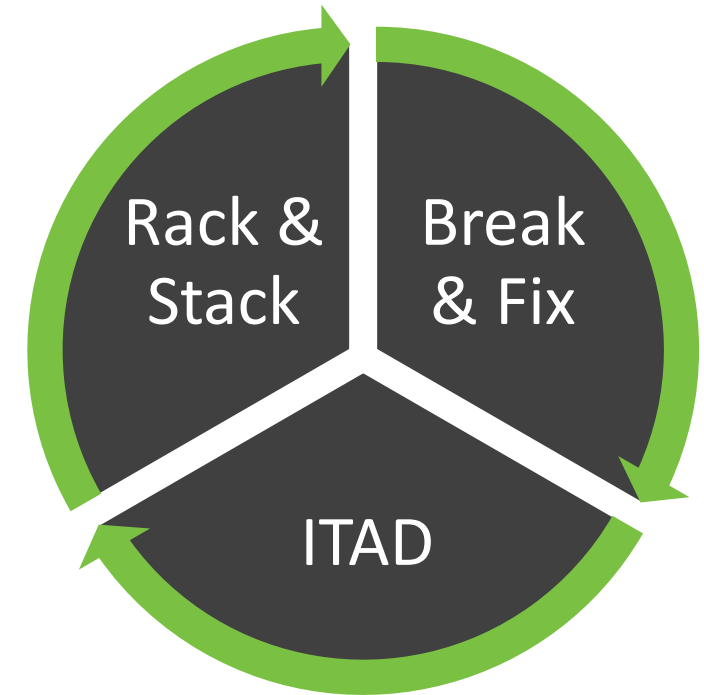
# ABOUT NORDIC COMPUTER

- Founded in 1979
- 50 employees
- Offices in Aalborg and Copenhagen
- Focus on:
  - Orderliness
  - Drive
  - Quality



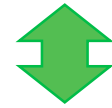
# DATACENTER SERVICES

- Rack & Stack
- Break & Fix
- ITAD including certified data wiping and scrapping, light tech support
  - Green IT - reduce mass production of IT
- Multi-brand expertise
- Covering Denmark and Sweden
- Remote support including local spare parts in Europe





# Single Point of Contact (SPOC)

- One number to call – integration to service desks possible
- We process the service call and log data from start to finish






## New HW 0-3 years

OEM plus  **NORDIC  
COMPUTER**  
– Passion for IT

- 1) OEM warranty service under the administration of Nordic Computer 
- 2) OEM basis warranty + upgraded SLA from Nordic Computer
  - a) Advanced replacement onsite
  - b) Following replacement between Nordic Computer and the OEM



## Used HW 3-6 years

 **NORDIC  
COMPUTER**  
– Passion for IT

- 1) We buy your used HW 
- 2) We service your used HW 
- 1) We supply upgrades to your used HW 

## Fased out HW 6+ years

 **NORDIC  
COMPUTER**  
– Passion for IT

- 1) We offer de-installation services and environmentally safe scrapping 
- 2) We carry out certified data wiping and destruction of all media types 

# SELECTED REFERENCES

